

Why BodyGuard?

Because you want a professional, custom installation, tailored to meet your needs and life style.

Competitive pricing . . . NO commissioned sales person to steer you off course. Recommendations based on your needs, from an experienced security professional and installing technician.

Our twelve-month service excellence guarantee, we are confident our equipment and installation will withstand the test of time.

Service when you need it . . . Should you need assistance you will always get a person that can handle your request, no automated menus or answering service to frustrate you. Calls answered by an experience professional 24/7, 365 days a year.

The BUCK stops here! We service what we install. We do not sell our jobs (our customers) to another service provider after completion.

Emergencies treated as such, we will try to work around your schedule, and you will NOT have to wait on us for hours or days.

**NO SCARE TACTICS - NO HIGH PRESSURE
NO BROKEN PROMISES**

We do not offer the least expensive equipment to win your business, or to increase our bottom line. Only the best equipment will bring about true . . .
Peace of Mind.

Your satisfaction is critical to our success and reputation. Therefore, our goal is to exceed customer expectations for Quality, Service, and Value.

**We Do More . . .
Than What We Promise!**

Products & Services

- Access Control
- Alarm Monitoring
- Alarm Radio Backup
- Medical Alert Systems
- Security & Fire Systems
- Video Surveillance
- Digital Video Recorders
- Door Answering Systems
- Home Theater Systems
- Home Automation
- Whole House Sound
- Intercom Systems
- Local Area Networks (LAN)
- Telephone Systems & Jacks
- Cable and Digital TV Wiring
- Computer Repairs
- Internet Connection Sharing

Find your account number in this issue of this Quarterly Flyer.
Call the office before the billing due date for your reward!

Oct. 01, 2011

BodyGuard's

Quarterly

October – November – December

Protecting America



LIFE AND PROPERTY

www.bgalarms.com

info@bgalarms.com

(816) 231-9299 or (800) 649-1401
Fax: (816) 231-0413

Protecting Life and Property Since 1993

Only One Number

Now you need to remember only **one** number to reach us:

- a. **Kansas City dial**
816-231-9299.
- b. **Other areas dial**
800-649-1401.



You will now hear a new greeting, with new menu options:

- Extension 1 - Accounting
- Extension 2 - Sales and Service
- Extension 3 - Central Station A
- Extension 4 - Central Station B

The # key will direct you to our dispatch centers –

- Extension 3 - Central Station A
- Extension 4 - Central Station B
- Extension 0 - to hear options again

If you know what extension you want, you may select it at any point in the greeting.

We are constantly making changes to make managing accounts more dynamic. This sometimes requires us to make programming changes in your alarm panel, so you happen to answer an incoming call and hear tones; this is most likely us attempting to connect to the security system. If this sounds confusing, you may call for more details.

Are you thinking about consolidating services, or getting rid of your home phone service to reduce your monthly expenses? If your security system is currently using your landline for communications, check with us before you make a change. We can setup your security system to use Network or Cellular communications. The UpLink



cellular communicator is the most secured, most cost effective option available. UpLink - a Digital Cellular Radio communicates wirelessly from your home/business to our central station. You never worry about phone line cut, or any other type of service interruption. Visit <http://www.uplink.com/>, and/or call us for more information.

I luv this little guy!

Our teacher asked us what our favorite animal was, and I said, "Fried Chicken." She said I wasn't funny, but she couldn't have been right, because everyone else in the class laughed. My parents told me to always be truthful and honest, and I am. Fried chicken is my favorite animal. I told my dad what happened, and he said my teacher was probably a member of PETA. He said they love animals very much. I do, too especially chicken, pork and beef. Anyway, my teacher sent me to the principal's office. I told him what happened, and he laughed, too. Then he told me not to do it again. The next day in class my teacher asked me what my favorite live animal was. I told her it was chicken. She asked me why, just like she'd asked the other children. So, I told her it was because you could make them into fried chicken. She sent me back to the principal's office again. He laughed, and told me not to do it again. I don't understand. My parents taught me to be honest, but my teacher doesn't like it when I am. Today, my teacher asked us to tell her what famous person we admire most. I told her, "Colonel Sanders." Guess where I am now . . .



The Holidays Are Upon Us

Thanksgiving, Christmas, and New Years Day are just months away. Crime is already on the rise because of problems with our economy; this is

what normally happens when so many people are out of work. This time of the year the crime rate rises, I think, because it gets dark early, and criminals like target homes for the Christmas items purchased for the holidays.

Exercise extra caution while shopping, and do not advertise what you have by putting the empty boxes out on the curve. If you plan to leave town for the holidays, ensure key-holders, for your home, remember how to use your security system, have someone pickup news papers and mail. Put a couple of lamps on timers to make it appear that, someone is home; you can purchase timers just about any ware. Make sure all of your contact information is current. You can send updates to info@bgalarms.com. If you would like a print out of what we currently have on file, send your request via e-mail.



Service Calls

The following service fees apply:



1. Monitored Security Systems - Trip Charge and First Hour - \$65.00, plus parts.
2. Non-Monitored Security Systems - Trip Charge and first hour is \$125.00, plus parts.

3. Weekend and after 5:00pm (non-emergency) add \$30.00 to normal service fee. Service fees exceeding one hour are pro-rated

Please call the office to schedule service, or send your request via e-mail. To avoid delays, do not use the billing statement stub to request service.